



## ONLINE STUDENT GRIEVANCE REDRESSAL PORTAL OF THE UNIVERSITY GRANTS COMMISSION (UGC)

***PLEASE NOTE: This provision is only for aggrieved students who have not found a resolution to their grievances through the SJU Student Grievance Redressal Committee (SGRC) and the Ombudsperson within the specified timeframe as outlined in the University Grants Commission (Redressal of Grievance of Students) Regulations, 2023. The student must furnish evidence demonstrating that all available remedies under the aforementioned regulations have been exhausted prior to approaching the UGC. The complete set of regulations and the SJU Student Grievance Redressal Committee form can be accessed on the SJU website.***

As per the University Grants Commission, New Delhi, an “E-Samadhaan” portal has been established to provide a mechanism for the redressal of complaints received on the portal from four stakeholders - viz. Students, Teaching Faculty, Non-Teaching Staff, and other HEIs/Universities. It is a digital platform for Stake holders to identify and apply for grievances/feedback/queries. This platform ensures a time-bound mechanism for redressal of the grievances.

St Joseph’s University has appointed a NODAL OFFICER to monitor and respond to students’ grievances through this portal. Complaints, if any, may be raised through the “Online Student Grievance Redressal Portal” of UGC (website <https://samadhaan.ugc.ac.in/>). The Nodal Officer of Grievances Redressal Portal will monitor and respond to students' grievances lodged on this portal.

**Click [here](#) For the UGC E-Samadhaan Portal**

**Contact details of the Nodal Officer:**

**Ms. Parul Batra**

**NODAL OFFICER**

**UGC - E-Samadhaan Portal**

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